

Quality Compliance



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LAWYERS & CONSULTANTS

WWW.RESOLUTIONSLC.COM

What is your level of compliance? Are processes and procedures being followed or are your records a 'tick & flick' or work of fiction?

Who It Is For:

Every person in the business. Designed for operators, supervisors, managers and quality team.

What We Cover:

The legal basis for many of the day to day activities and record keeping.

Explains **personal** responsibility and consequences with simple tools to get it right.



Outcomes:

- Understanding personal responsibility for compliance.
 - Understanding impact if rules aren't followed.
 - Simple tools to get it right with practical exercises.
- Very successful in improving compliance outcomes.

Comments:

Our most popular training session. Interactive, enjoyable and makes it personal. Participants talk about this training session years after. 60 Min Session or link in with another subject for 90 min session.

For further information, please email contact@resolutionslc.com or call +64 21 280 1500 in NZ or +61 484 789 493 in AUS.

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Quality Leadership



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Who Is It For:

- Operational leaders all the way to Executive Management.
- Not "just for the Quality Team". This training targets Business Leadership.

What We Cover:

- What is the purpose of Quality.
- Simple rules for managing quality issues in the business.
- The only 4 things you need to get right.
 - Self Assessment exercise to develop objectives.



Outcomes:

- Understanding approach to managing Quality issues.
- Template for developing meaningful Quality objectives and plans.
- How the Team can achieve the outcome.

Comments:

- 60 minute session or longer if a full assessment of quality performance and development of priorities is included.
- Well received with Site Leadership teams, Operations Teams and Executive Teams.

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Crisis Management Simulation



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Two Training Modules – One for individual operations (“Production”). The second targets wider business management (“Executive”). Individual design by experts for your business.

Who Is It For:

- Production Site Leadership.
- Executive Management and Boards.

What We Cover:

“Production”

- Site related scenario to test site response under Crisis Management / Business Continuity procedures.

“Executive”

- Develop & Run Crisis Simulation across wider business groups. Can be linked to “Production” scenario or may be a separate scenario.

Outcomes:

- Assessment of performance against Crisis Management and other business procedures.
- NZ Food Act Mock Recall compliance for Food Related scenario.

Comments:

- Exercises specifically designed for your business so you get the most value out of it. Multi-site business? We can run exercises at each site to test their escalation response then test the head office response.

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